



# Frontier Community Services



## Frontier's Mission Statement


Frontier's mission is to provide community-based habilitative, residential and other assistive and support services to persons of all ages with developmental disabilities; homemaker and personal care services to elderly and to veterans; and housing development services to low-to-moderate income individuals as well as the general population.

Frontier's goal is to provide the least restrictive interventions necessary to ensure that our consumers enjoy the best quality of life according to their abilities, needs, and desires. We constantly strive to ensure that each person is treated with dignity and respect, is given choices and options that are relevant to planned interventions, and that their human and civil rights are maintained and protected at all times.

## Frontier Community Services is certified to provide the following services:


**FRONTIER is:**

- Habilitative and supportive services to adults and children who are enrolled in the Individual Options Waiver (I.O.), Level One Waiver and Supported Living Alternatives.
  - Nursing, delegated nursing, day habilitation, supported employment, service coordination and transportation services.
  - Respite services for adults and children with other Developmental Disabilities.
  - Homemaker and personal care services to the elderly who are enrolled in the Passport Medicaid Waiver; care coordination services and Alzheimer's Respite Service.
  - Services to veterans who are approved for V.A. home care assistance.
  - Private pay services to individuals who may fall outside the entitlement(s) program requirements.
  - Housing development services including partnerships, consulting, grant writing, credit counseling, homeownership counseling and budgeting.
  - Homeownership counseling is mandatory for eligible homebuyer participants. Developments include single-family and multi-family developments.
- ▶ Licensed by the Ohio Department of Developmental Disabilities, (OD/DD).
  - ▶ Subject to Ohio Department of Human Services, (ODHS), quality assurance reviews. OD/DD licensure reviews and local County Board of DD quality assurance reviews.
  - ▶ Contracted with the United States Department of Veterans Affairs subject to review by the local Veterans Service Center.
  - ▶ Subject to local and state fire, sanitation, health, and building inspections.
  - ▶ A certified Community-based Housing Development Organization (CHDO), subject to inspection and certification by the Ohio Department of Development
  - ▶ Certified HUD Housing Counseling Agency Providing pre-and post-purchase counseling, budget counseling and pre-foreclosure counseling.



**The basics of Frontier Community  
Services and what we do:**

- Frontier Community Services was established in 1978 as a private not-for-profit corporation.
- Frontier exists to promote, develop, provide, implement, and support services to persons in need of assistance to actively pursue a rewarding lifestyle according to their own wishes, their needs, and their capabilities.
- Frontier staff are well-trained, caring, hardworking individuals who work in a team atmosphere to accomplish stated goals.
- Frontier Community Services will provide services to other non-profits, County Boards of DD, local governments, individuals, and for-profit developers when appropriate.
- Frontier Community Services is able to provide affordable housing development and consulting services to non-profit, local governments, and individuals when appropriate.



**The Administrative Staff of  
Frontier Community Services**

Gregory J. Arcaro  
Chief Executive Officer

Samuel C. Wood  
Chief Financial Officer

Rod Siddons  
Chief Development Officer

Brian Sylvester  
Operations Manager

Rebecca L. Ward  
Client & Employee Development

Karen L. Bowdle  
Program Director, MR/DD Services

Terri Day, R.N.  
Senior Services Nursing Supervisor

Beth Mitten  
Human Resources Manager

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